

**Terms AND CONDITIONS OF PURCHASE
ORDER PRODUCTS AND/OR SERVICES**

Last updated: 8 July 2025

General Provisions

- As evidence of the order for Products and/or Services, this Purchase Order is sent to the Supplier via facsimile or email (the original Purchase Order will be sent by the Company to the Supplier if requested). Upon receipt of the copy of the Purchase Order via facsimile or email from the Company, the Supplier shall be deemed to have accepted and agreed to comply with the terms and conditions of this Purchase Order, as well as any other terms and conditions mutually agreed upon in writing between the Company and the Supplier. If requested in writing by the Company (which may be done via email), the Supplier is obligated to send the Company a copy of the original document of the Purchase Order signed by an authorized representative of the Supplier within 3 (three) working days from the date of such request by the Company. This Purchase Order is binding. If the Supplier has any objections and/or disputes regarding any of the terms and conditions of this Purchase Order, such objections and/or disputes must be submitted in writing to the Company no later than: (i) 30 (thirty) days from the issuance date of this Purchase Order; or (ii) prior to the delivery of the Products and/or Services as requested under this Purchase Order, whichever occurs first.
- Tender has been completed in accordance with the provisions of the Company.
- All documents and correspondence in connection with this Purchase Order must specify this Purchase Order number.

Price

- The price of the Product and/or Service stated in this Purchase Order shall be the price as agreed upon in writing by the Company and the Supplier.
- In the case of Purchase Order of a Product, the price of the Product includes delivery until the Product is received at the shipping address stated on the face of the Purchase Order, unless provided otherwise in writing by the Company.

Terms of Payment

- In the event the Supplier of Products places advertisements of the Company: (a) The Supplier shall pay taxes, charges, fees and penalties imposed under the local regulations concerning advertisements of the Company included in the Purchase Order. The receipts of payments therefor must be submitted to the Company to corroborate the Supplier's invoices; (b) The Supplier must ensure that the advertisements of the Company included in the Purchase Order shall be disseminated and displayed in accordance with the prevailing local regulations and consistent with the licenses/permits and taxes paid. The Supplier must provide the government employees with the correct information on the types, quantities, size, locations, and period for which the advertisements of the Company are placed and other data in connection with the acquisition of the advertising permits, tax collection, personnel or the requisite documents of the Company; and (c) Any offer, payment in cash or valuable gift-giving by the Supplier to third parties in connection with the provision of Products must be described in the invoices in detail along with the date, quantities and reasons.
- The due dates of payment of each staged payment for the prices of Products and/or Services shall be subject to the terms of payment time prevailing in the accounting department of the Company, i.e. the Company shall make payments on Wednesdays of the week. In the event the due date for payment not falling on Wednesday, the payment shall be made on the first Wednesday following the due date for payment, provided however that (a) the Products ordered have been received and/or the Services have been completed according to the Data and Design of the Products and/or Services and other specifications required in this Purchase Order, and/or the Services completed have been received by the Company and (b) the original invoices, tax collection, and receipts of payments for charges or advertising tax and other documents required by the Company and the correction of invoices (in case any correction is required by the Company) have been received by the Company from the Supplier, unless provided otherwise on the face of this Purchase Order.

Taxation

- The Supplier agrees that if the payment belongs to the type of payment is subject to the Income Tax (PPH) withholding as provided in the provisions of Taxation in Indonesia, the Company shall withhold the Income Tax (PPH), the amount of which shall be determined as provided in the provisions of Taxation in Indonesia, and therefore the Supplier is entitled to receive the original withholding Income Tax (PPH) slip. A foreign Supplier who is a foreign taxpayer must submit a Certificate of Domicile for the purpose of tax exemption and/or allowance under the Agreement for the Avoidance of Double Taxation between the Government of Indonesia and the country in which the Supplier is domiciled.
- The Supplier agrees that in the event the Supplier has collected VAT and issue a Tax Invoice to the Company but the Supplier has not yet been confirmed as a Taxable Entrepreneur and/or fails to return an issued Tax Invoice to the Taxation Office (KPP) as governed by the Taxation Law prevailing in Indonesia, the Supplier shall be liable to incur all the invoices or tax assessment (Principles and administrative Sanctions/interest) that may be imposed by the Taxation Office (KPP) on the Company for crediting a Tax Invoice issued by the Supplier.

Products and Delivery of Products and/or Services and Completion of Services

- The Products and/or Services must be delivered to the Company at the shipping address as stated on the face of the Purchase Order. The Products and/or Services must be delivered in a good state of repair and/or completed in an appropriate and timely manner in accordance with the terms of this Purchase Order and/or the Data and Design of the Product. The shipping notice covering the Product must specify the Purchase Order (PO) number, quantities, description of the Product and the Company code number, if required.
- Under no circumstances, including but not limited to the Force Majeure, shall the Supplier change the specifications of the Product and/or Service, the date of delivery of the Product to the Company and/or the date of the completion of the Service, the price of the Product and/or Service, the point of delivery of the Product and/or the completion of the Service, the data or procedures for payment without the written consent of the Company.
- In the event that the business activities of the Company are disrupted, prevented or delayed in production due to circumstances beyond the control of the Company, the Company may decide to push back the date or dates of delivery of the Products and/or the completion of the Services. In the event a Product has not yet been delivered and/or a Service has not yet been completed by the Supplier to the Company at an agreed upon time for any reason whatsoever, the Company shall have discretion to cancel the whole or any part of the order without any obligation to give any compensation.
- The Company shall not be liable for any order unless it has been confirmed and stated in this Purchase Order (PO) or other documents (if any) that are authentic and printed-out and signed by the Authorized Officer of the Company.

Inspection and Rejection

- In the case of Purchase Order of a Product, the Company shall be entitled to inspect the Product during the manufacturing process and at the time of receipt by the Company. In the event that the Product delivered to the Company not in a good state of repair and in due time, and in accordance with the terms of this Purchase Order and/or the Data and Design of the Product, or the Product is delivered in a damaged or defective state of repair, the Company may return that Product and/or request the Supplier to repair and replace the Product entirely at the Supplier's expenses, or cancel the order of the Product without any obligation to pay the price of the Product whose order has been canceled, or compensation.
- In the case of Purchase Order of a Service, if the Service is not completed in an appropriate and timely manner in accordance with the terms of this Purchase Order and/or the Data and Design of the Service, the Company may, at the Supplier's expenses, request the Supplier to promptly repair or reach the completion of the Service, or cancel the order of the Service without any obligation of the Company to pay the price of the Service whose order has been canceled, or compensation.

Warranties of the Supplier

- The Supplier warrants that:
 - The Products and/or Services shall conform with the specifications, descriptions or Sample Proof (Products only) as required in this Purchase Order and/or the Data and Design of the Product and Service and be delivered in a timely manner and on schedule as determined by the Company;
 - The Products and/or Services shall fit for their purposes which are expressly or by implication notified to the Supplier by the Company;
 - The Products and/or Services shall be of the best quality and/or the best standards for the delivery of the Products and/or the completion of the Services of the similar type;
 - The Products and/or Services have complied with the prevailing regulations;
 - The Products are clear of liens or encumbrances; and
 - The Product is not in a damaged or defective state of repair.The warranties shall be an addition to the warranties provided by the Supplier in respect of the Products and/or Services and other warranties as governed by the prevailing laws and regulations.

Transfer of Ownership and Product Risks

- No Product ownership and risks shall pass to the Company until the Product is delivered to the Company, subject to the inspection and rejection as provided in point 14.

Confidential Information

- The Supplier must maintain the confidentiality of any and all the Confidential Information provided by the Company in connection with the order and manufacture of a Product and/or the order of a Service and as soon as the Product is delivered to the Company and/or the Service is completed, the Supplier must return the Confidential Information to the Company as soon as practical. This term also applies to directors, commissioners, employees, agents, representatives and subcontractors of the Supplier.

Failure of Timely Delivery of Products and/or Completion of Services

- Time is of the essence in the order. Failure of the Supplier to deliver the Products and/or complete the Services within the time specified in the Purchase Order, either in part or in whole, unless the Supplier can prove that the failure is caused by the Force Majeure, shall be imposed the following sanctions:
 - Every day's delay shall be assessed a penalty of 2‰ (two per mille) of the price of the Product delayed in delivery and/or of the price of the Service delayed in completion, with a maximum penalty of 5% (five percent) of the price of the Product and/or the price of the Service.
 - Notwithstanding the term of point 22 below, if the delay exceeds more than 30 (thirty) consecutive calendar days, this Purchase Order may be canceled unilaterally by the Company by a written notice to the Supplier without any obligation to give any compensation, and such cancellation shall not affect the obligation of the Supplier to pay the penalty as referred to in point 19 (a) above.In the event that the whole and/or any part of the payment has been made to the Supplier, the Supplier must refund all the payments that have been received without any deduction within 3 (three) working days of the date of the notice is sent by the Company to the Supplier regarding the cancellation.

Compensation

- Notwithstanding any prevailing laws, in the event that the Product is delivered or the Product is in use by the Company and/or in the event the Service is completed other than in accordance with and not in a timely manner as provided in the terms of this Purchase Order and/or the Data and Design of the Service and/or any specification specified in this Purchase Order, or in the event there are damages, damage, loss, or defects of goods and/or injury, or death of the employee of the Company and/or the third party due to the use of the Product and/or the use of the Service other than in accordance with the Purchase Order or there is failure of the Supplier and/or the employees, agents, and subcontractors of the Supplier, the Company may demand the Supplier to repair and/or give compensation for the damages, damage, loss, defects, injury, or death.
- The Company shall not be liable for any damages, damage, loss, defects, injury, or death of the Supplier, employees, agents or subcontractors of the Supplier, either directly or indirectly, in connection with the performance of this Purchase Order by the Supplier.
- The Supplier shall be liable to give compensation to the Company at any time for any and all expenses, damages or liabilities (inability) incurred, including legal service fees and other expenses incurred by the Company as a result of the Supplier's violation of the terms and conditions of the Purchase Order, or as a result of the failure or non-performance of the Supplier or its representatives or employees, or as a result of an action or anything performed or nothing performed by the Supplier or its representatives or employees in connection with the provision of Products and/or Services.

Transfer and Subcontracting

- No order of the Products and/or Services shall be transferred by the Supplier to third parties. The Supplier shall not be allowed to subcontract the production or provision of the whole or any part of the Products and/or Services without a written consent of the Company. In the event the Company consents the appointment of the subcontractor, the Supplier shall, unless otherwise agreed upon in writing by the Company and the Supplier, remain responsible to fulfill all the obligations and liabilities of the Supplier and/or the subcontractors in a timely manner (without any exceptions) under this Purchase Order.

Intellectual Property Rights

- The Supplier warrants that the no provision of Products and/or Services under this Purchase Order constitutes an infringement of the intellectual property rights of the third parties and/or the Company.
- All information (including illustrations, drawings, tools, samples and specifications) provided by the Company to the Supplier shall remain the property of the Company and must be treated as Confidential Information by the Supplier. Such information may solely be used by the Supplier to prepare an offer price or complete the Purchase Order for the Company. The Supplier shall not reproduce or copy, sell, lend or otherwise transfer or use such information without the prior written consent of the Company. All illustrations, drawings, tools, samples and specifications provided to the Supplier must be returned to the Company once requested by the Company.
- The Supplier shall not use any trademark, trade name, slogan or logo of the Company or the affiliated parties of the Company without the special written consent of the Company.

The Code of Conduct of the Company

- The Supplier represents that in the course of the provision of the Products and/or Services it has no and will not have conflict of interest that would affect the Supplier's performance to provide the Products and/or Services or may give the impression of inelegibility in respect of the provision of the Products and/or the Services by the Supplier. The Supplier further represents and warrants that it or the owner, colleagues or officers, directors or employees affiliated with the Supplier are not or will not be officers or employees of a government agency or a body controlled by the government or of an international public organization or a person acting in his/her official capacity for or on behalf of the parties mentioned above or officials of a political party or candidate for a political position, in the course of provision of the Products and/or Services without the prior written consent of the Company.
- The Supplier shall not authorize, offer, promise or give any payments or anything else of value, through any means whatsoever, (i) to any Government Official or to any other person with the knowledge that all or any portion of the thing of value will be offered, promised or given to a Government Official for the purpose of influencing official action to obtain or retain business or secure any improper advantage, or to reward such an act, or (ii) to any person (whether or not a Government Official) to influence that person to act in breach of a duty of good faith, impartiality or trust, or to reward such an act. This includes a prohibition on offering or making "facilitation" payments. Facilitation payments are small payments to Government Officials to expedite or secure the performance of routine government action (actions that are ordinarily and commonly performed). Examples include payments to speed the granting of legitimate visas, licenses or permits, or to connect telephones or other utility services. For the avoidance of doubt and without limiting the generality of the foregoing warranty, the Supplier further warrants that it shall not make a gift or political contribution in cash or in kind to, nor shall it entertain, any Government Official or any other persons on behalf of the Company without the prior written approval of the Company, and that all such approved gifts, entertainment and contributions will be accurately recorded in its books and records and will not be reimbursed by the Company without having received the necessary approvals from the Company. For the purposes of this paragraph 26, a person shall be deemed to have "knowledge" with respect to conduct, circumstances or results if such person is aware of (1) the existence of or (2) a high probability of the existence of such conduct, circumstances or results.
- No part of the payment by the Company to the Supplier may be used, directly or indirectly, or in any manner whatsoever, (i) for any purpose that violates the laws of the country in which the Products and/or the Services are to be provided, the countries in which the Company and the Supplier are established, or any other country whose laws may apply to any of the parties or its affiliates; (ii) to benefit from any government employees; or (iii) for unlawful, unethical or improper purposes whether or not related to this Purchase Order, and the Supplier warrants that it will not use the funds in a manner that breaches these terms.
- The Supplier must ensure that its employees, agents, representatives and subcontractors with legal authority from or in connection with the Supplier in connection with this Purchase Order, read and comply with the standards of conduct specified in point 25 to point 32. The Supplier also agrees to comply with and must cause its employees, agents, representatives and subcontractors to comply with the policy or code of business conduct that have been notified or will be notified at later date by the Company to the Supplier.
- The Supplier does and shall not engage a third party:
 - to provide Benefits that may affect the loyalty and objectivity of any employee of the Company in making a decision for and on behalf of the Company. No gift-giving in the form of travel and lodging facilities is allowed.
 - to enter into business relationship with the Company if the Company's employees have Substantial Interests within the Supplier's organization and have the capability to determine to choose or terminate the Supplier, or the terms of this Purchase Order between the Supplier and the Company.
 - to bribe, give covert commission or other unauthorized or improper compensation to any party.
 - to conduct unauthorized duplication of software belonging to or licensed to the Company.The Supplier must immediately notify the Company if the Supplier becomes aware of the violation of this point. In this point, Benefits means any payment, loan, service, gratuity, money, gift, entertainment (socially unusual and improper) or other patronage. Substantial Interests means economic, personal or family interests that may affect or reasonably be deemed to affect a decision or act.
- All financial statements, records, and invoices submitted by the Supplier to the Company must, in reasonable detail, accurately and honestly, indicate the activities and transactions relating to the Company's account. The Supplier must keep and maintain complete and accurate books, records of account, other reports and data necessary for the proper administration of this Purchase Order for a period of 5 (five) years upon the expiration or the expiry date of this Purchase Order.
- The Company is entitled to appoint its internal and/or independent auditors to audit during the normal business hours the financial records and books of the Supplier in relation to the performance duties of the Supplier by reasonable prior notice. The Company may exercise its right to audit twice a year in the course of the provision of the Products and/or Services and once 12 (twelve) months immediately upon the expiration or the expiry date of the provision of the Products and/or Services.
- The Supplier acknowledges the receipt of, and agrees to implement and comply with, Philip Morris International's Responsible Sourcing Principles (the "RSP") in all of the work rendered to the Company and / or to any of its Affiliates; the current version of these principles is available in real time in the following location: <https://www.pmi.com/resources/docs/default-source/pmi-sustainability/responsible-sourcing-principles.pdf>. If the Company and / or its Affiliates become(s) aware of any violation by the Supplier of the RSP, the Company or its Affiliate(s) will notify the Supplier and the Supplier must investigate all such violations, implement appropriate remedial steps and notify the Company or its involved Affiliate(s), in writing, of all relevant efforts in this regard. Should such violations persist, the Company and / or its involved Affiliate(s) shall have the right to terminate any or all of the Agreements, with immediate effect. The term "Agreements" here means the Parties' negotiated master agreement (if applicable) or the set of Standard Terms and Conditions that applies to the Company's purchases, as well as any transactional documents (e.g., Project Agreements, SOWs, Purchase Orders, etc.) that exist thereunder or independent thereof.
- The Supplier represents that neither it, nor any of its affiliates (nor any director, officer or to its knowledge, employee if it or any of its affiliates) nor any of its agents, is a person, or is owned or controlled by a person that is (i) the subject of any Sanctions; (ii) engaged in any activities that could trigger a designation under the Sanctions administered by the relevant authorities or (iii) employs, uses, procures or subcontracts any workers or labor originating from or attributable to North Korea.

Sanctions means any economic or financial sanctions or trade embargoes implemented, administered or enforced by the U.S. Department of the Treasury's Office of Foreign Assets Control, the U.S. Departments of State or Commerce or any other US government authority, the United Nations Security Council, the European Union, Switzerland or other such Sanctions authority in a jurisdiction of relevance to this Purchase Order.

Information Security and Data Protection

Information Security

- Where this Purchase Order involves either the Supplier's (i) accessing Company Information Systems otherwise than using, from the Company's (or Affiliate's) premises that are occupied exclusively by the Company's (or Affiliate's) employees, workstations which are provided for that purpose by the Company (or its Affiliate); or (ii) Processes Company Data otherwise than directly on Company Information Systems, the Supplier shall comply with the information security requirements set out at <https://pmi.com/legal/legal-documents> as at the Start Date.

Supplier as Data Processor of Company Personal Data

- This point applies to all the Supplier's Processing of Company Personal Data, save where the Supplier Processes Company Personal Data as a Data Controller in accordance with point 36.
 - The Company appoints the Supplier as its Data Processor. The Supplier shall Process Company Personal Data only: (i) on behalf of the Company; (ii) to provide the Products and/or Services; (iii) so far as necessary to provide the Products and/or Services; (iv) in accordance with the Company's reasonable and documented instructions from time to time; and (v) in compliance with the applicable data protection law.
 - The Supplier may not appoint any subcontractor as a further Data Processor to Process Company Personal Data without the prior written consent of the Company. Should the Supplier appoint any subcontractors as further Data Processors on behalf of the Supplier, the Supplier shall engage them on terms that provide equivalent protections to those set out in this Information Security and Data Protection section.
 - The Supplier may not Process Company Personal Data outside the Company's jurisdiction unless it has first: (i) obtained the Company's prior written consent; and (ii) agreed with Company, and put in place, the measures which are necessary to ensure the transfer is in compliance with applicable data protection law.
 - The Supplier shall keep a list of the details of all transfers of Company Personal Data and shall allow the Company to review the list upon request.
 - The Supplier shall, upon the Company's request, assist the Company to assess the impact of the Processing on the protection of Company Personal Data, including by providing: (i) a systematic description of the way that Company Personal Data is Processed; (ii) description of the measures it has implemented to protect Company Personal Data and to assist the Company in responding to Data Subject requests; and (iii)

- an assessment (in the form of a Data Protection Impact Assessment), of the specific risks, of which the Supplier is aware, to the rights and freedoms of Data Subjects arising out of or in connection with the Supplier's Processing. The Supplier shall also assist the Company as reasonably requested in cases where the Company decides to carry out a prior consultation with the relevant data protection authority.
- f) The Supplier shall make available to the Company all information necessary to demonstrate compliance with this point 35 and applicable data protection law and allow for and contribute to audits (including inspections) of that compliance, conducted (upon reasonable notice and within normal business hours) by the Company or another auditor mandated by the Company.
 - g) Within 14 days of the expiry (or termination) of the Purchase Order, the Supplier shall (at the Company's election) destroy or return to the Company all Company Personal Data in its possession or control. This requirement shall not apply to the extent that the Supplier is required by any applicable law to retain some or all of the Company Personal Data.
 - h) The Supplier shall, if it receives any communication from any person with respect to its Processing of Company Personal Data (including Data Subjects or data protection authorities): (i) notify the Company within 1 business day of receiving it; (ii) provide any assistance reasonably required by the Company to enable the Company to respond to it; and (iii) not respond directly to it without the Company's written permission.
 - i) The Supplier shall assist the Company with any Data Breach and any suspected or threatened Data Breach (each, a "Security Event") by: (i) notifying the Company within 24 hours of becoming aware of the Security Event; (ii) providing the Company with all relevant information and documentation in its knowledge, possession or control concerning the Security Event; and (iii) co-operating with the Company and taking such steps as the Company may reasonably require to assist in investigating, mitigating and remediating any Security Event.
 - j) The Supplier shall implement and maintain appropriate technical and organisational measures necessary to protect the Company Personal Data from accidental or unlawful destruction, damage, loss, alteration, unauthorised disclosure or access, including the measures set out in the Company's information security schedule available at <https://www.pmi.com/legal/legal-documents> and (without prejudice to the generality of the foregoing), as required by applicable data protection law. The Supplier shall ensure that any person authorised to Process Company Personal Data is bound by contractual obligations of confidentiality.
36. The Supplier may Process on its own behalf (as a Data Controller) Company Personal Data that comprises contact details of personnel of the Company or of its Affiliates only to the extent that the Supplier needs to Process such data for the purpose of: (a) exercising its legal rights; or (b) managing its commercial relationship with the Company and its Affiliates, provided this shall not include marketing to individual employees of the Company or its Affiliates, or of a supplier to any of them.
37. The Company and its Affiliates will Process on their own behalf (each as a Data Controller) certain Personal Data relating to the Supplier, its Affiliates, its and their suppliers, and its and their employees. For details, see the Business Partner Privacy Notice available at <https://www.pmiprivacy.com/en/business-partner>.
38. For avoidance of doubt, the terms defined below shall have the meaning given below:
- "Affiliate" means an entity that, either directly or indirectly, controls, is controlled by or is under common control with the relevant entity, where "control" means the ability to direct the affairs of another by ownership, contract or otherwise.
- "Asset" means: (a) any item or element of hardware, software or equipment that is or may be used for the purpose of creating, accessing, processing, protecting, monitoring, storing, retrieving, displaying or transmitting data of any type (including voice); and (b) any documentation (in whatever medium) that relates to the use or operation of such items and elements.
- "Company Data" means data that either: (a) the Company, or a person acting on its behalf, provides to the Supplier, or permits the Supplier to access, in connection with this Purchase Order; or (b) the Supplier creates in providing the Products and/or Services.
- "Company Information Systems" means Information Systems which are owned by or reserved for operation by or on behalf of the Company.
- "Company Personal Data" means Personal Data that either: (i) the Company, or a person acting on its behalf, provides to the Supplier, or permits the Supplier to access, in connection with the Purchase Order; or (ii) the Supplier creates in providing the Products and/or Services.
- "Data Breach" means any breach of security leading to the accidental or unlawful destruction, damage, loss, alteration, unauthorised disc losure of, or access to, Company Personal Data transmitted, stored or otherwise Processed.
- "Data Controller" means a person who, alone or jointly with others, determines the purposes and means of the Processing of Personal Data. "Data Processor" means a person who Processes Personal Data on behalf of a Data Controller.
- "Data Subject" means an identified or identifiable individual. An "identifiable" individual is one who can be identified, directly or indirectly, including by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to his physical, physiological, genetic, mental, economic, cultural or social identity.
- "Information Systems" means information technology and communications systems, networks, services and solutions (including all Assets that either (a) form part of such systems and networks, or (b) are used in the provision of such Products and/or Services).
- "Personal Data" means any information relating to a Data Subject.
- to "Process" (and variants of it, such as "Processing") means to perform any operation or set of operations upon data, whether or not by automatic means, such as collecting, recording, organising, storing, adapting or altering, retrieving, consulting, using, disclosing (by transmission, dissemination or otherwise making available), aligning or combining, blocking, erasing or destroying.

Youth Access Prevention (YAP)

Where applicable and relevant to the sales of tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products:

- 39. Supplier shall ensure strict compliance with applicable minimum age laws that prohibit the sale of tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products to consumers under the age of 18. Supplier shall refuse to sell such products to youth.
- 40. Where Supplier sells tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products to consumers, Supplier must allow for mystery shopper programs and other audits to be performed by or on behalf of the Company.
- 41. The Company shall have the right to suspend or terminate this Purchase Order which may be effective immediately upon notice in the event of a breach of the contractual obligations set out under this Youth Access Prevention section and/or non-compliance with the applicable laws and regulations pertaining to the sales of tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products.
- 42. In case of any doubt as to the age of a consumer, Supplier shall verify such consumer's ID and refuse to sell such products if the consumer is below legal age.
- 43. Supplier shall display and maintain legally mandated signage (if any) about the prohibition to sell tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products to youth at retail outlet in a clear and prominent manner that is visible to the consumer.
- 44. Supplier shall train its personnel with respect to Youth Access Prevention in accordance with the standard communicated by the Company from time to time.
- 45. Supplier shall clearly indicate on the online platform (in a banner, pop-up window, page disclaimer or otherwise) that sale to youth of any tobacco and other nicotine containing products, electronic devices or accessories related to tobacco and other nicotine containing products is prohibited .
- 46. Supplier shall ensure that it implements online age verification in accordance with the standard communicated by the Company from time to time and that no courier will deliver to youth any tobacco and other nicotine containing products, electronic devices or accessories related to tobacco and other nicotine containing products.
- 47. Supplier shall not deliver any tobacco and other nicotine containing products, electronic devices or accessories related to tobacco and other nicotine containing products without first perform ing face-to-face age verification.
- 48. Supplier shall engage only couriers or salespersons who agree to perform face-to-face age verification consistent with the contractual commitments the Supplier has provided to the Company.
- 49. Where the Supplier has been required to perform age verification on delivery or at collection, Supplier shall check the official government issued ID, or equivalent, of the person to whom they are giving the tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products to ensure that i) the ID belongs to that person, ii) that person has the same name as the person identified as the recipient of the tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products, and iii) that person is an adult.
- 50. Supplier shall create a record that they have age verified the consumer, which must identify (as a minimum) the name or identifier of the Supplier personnel who performed the age verification, and the time and date of the age verification. The Supplier personnel must provide, at the Company's request, this information.
- 51. If the consumer cannot be identity and age verified on delivery, the Supplier personnel must not leave the tobacco and other nicotine containing products, electronic devices and accessories related to tobacco and other nicotine containing products or deliver them to anyone else.

Miscellaneous Provisions

52. The terms and conditions of this Purchase Order are made in the Indonesian language and the English language. The translation of this Purchase Order into a foreign language is not binding on the Company and the Supplier.
53. Any matters not provided for by this Payment Order may be further governed individually by an agreement made in writing between the Company and the Supplier.
54. The Company may, at its own discretion, change or cancel its order of the Products and/or Services before the Products and/or Services are delivered to the Company, and the Supplier must immediately use any reasonable effort to alleviate the expenses arising from such change or cancellation. The Company's liability shall be limited to the expenses borne directly by the Supplier up to the date of cancellation, and the Company shall not be liable in any manner whatsoever to the indirect loss due to the consequential loss or loss of profit due to such change or cancellation.
55. The Company and the Supplier agree to waive the provisions of Article 1266 of the Civil Code that requires a court decision to terminate an agreement.
56. This Purchase Order is governed by the laws of the Republic of Indonesia. Further, the Company and Supplier agree to the exclusive jurisdiction of the competent court of the District Court of South Jakarta, for the adjudication of any disputes arising under this Purchase Order.
57. The terms and conditions of this Purchase Order of the Products and/or Services shall be an inseparable and complementary part of the terms and conditions of the contract made in writing by and between the Company and the Supplier (if any). In the event of any inconsistency between the Purchase Order of the Products and/or Services and the contract made in writing, the written contract shall prevail.